

Dear parent/caregiver,

Your child(ren)'s school is participating in the School Meals Programme and has chosen for the grocery cards. **This means that you can register for a grocery card.** With this programme, we hope to ensure that all students have enough to eat when going to school. After all, a full belly improves their learning capacity. All the parents/caregivers at your school have received this message. Watch this video for more information: <https://schoolmaaltijden.nl/boodschappenkaart/>.

Could you use a little extra to ensure that your child(ren) has everything they need? **You can register for a grocery card through this link.** You will usually hear from us within two weeks. Watch the video: <https://schoolmaaltijden.nl/aanmelden/>.

Do you need support with registering? We are happy to support you. Call/SMS/WhatsApp our customer service on 097 010 204 851 (open Mon-Fri 9am-5pm).

**You can also register by scanning the following QR-code:**



## **The grocery card**

In the registration form, we will ask you some questions about your situation at home. If your answers show that you could use some extra support, you will receive the grocery card. Twice a month, the amount of €25 per child will be added to your card. With this money, you can buy food for your child(ren). The grocery card works like any other debit card and can be used in almost any supermarket in the Netherlands, as well as other stores that sell food, such as bakeries, markets, and stores with international food products ("toko's"). Note: the card can only be used for food and does not work in online stores, drugstores, liquor stores, clothing stores, etc.

## **Frequently asked questions**

### **1) Who will know of my registration?**

Your registration will stay confidential. We care about your privacy. The school will only check the number of children that you have registered. No one at school will know about your registration. The Red Cross will see the information that is necessary to support you and will not share this with the government or other organisations.

### **2) Am I eligible for the grocery card?**

Groceries have become expensive for everyone. We would like to help parents/caregivers who sometimes worry about money or would like to provide healthier or more varied food for their children.

In the registration form, we will ask you a few questions about your home situation. All the parents/caregivers of the school may fill in the form. Do you still have doubts? Call/SMS/WhatsApp our customer service (097 010 204 851).

### **3) I have children attending different schools, what should I do?**

Every school that is taking part in the grocery card programme has its own registration link. Children can only be registered through the link of their own school.

### **4) I'm on welfare, what should I do?**

If you receive social welfare benefits (“bijstandsuitkering”), you can check with your municipality what your limit is for receiving gifts to ensure that you do not surpass this. We are looking for an exception to the applicable rules for this programme and will keep you updated on our website.

**Do you have questions, or do you need help with filling out the registration form? We are happy to help!**

If you have questions or need help, please visit the website [www.schoolmaaltijden.nl](http://www.schoolmaaltijden.nl). You can also contact our Customer Service by telephone, text message, or Whatsapp at 097 010 204 851 (open Mon-Fri 09.00-17.00) or by email at [info@schoolmaaltijden.nl](mailto:info@schoolmaaltijden.nl).

Best regards,

Your school and the Red Cross/School Meals Programme